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SEARCH REQUEST FORM

Scientific and Technical Information Center

Requester's Full Name: _MARK FAI____ Examiner # :_____ Date:_____
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Mail Box and Bldg/Room Location: _____ Results Format Preferred (circle): (PAPER) DISK E-MAIL

If more than one search is submitted, please prioritize searches in order of need.
****

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention:_____

Inventors (please provide full names): _____
_____ JOHN COPLAND _____

Earliest Priority Filing Date: _10/16/2000_____

For Sequence Searches Only Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.*

Search claim 1 AND 14 AND 17

Specifically the feature selectively ranking said electronic catalog questions in order of importance, said ranking independent of any previous answers produced by said customer.

Thanks

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PTO-1590 (1-2000)

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save temp
Temp SearchSave "TD086" stored
? show files
File 347:JAPIO Oct 1976-2003/Aug(Updated 031202)
        (c) 2003 JPO & JAPIO
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200379
        (c) 2003  Thomson Derwent
File 371:French Patents 1961-2002/BOPI 200209
        (c) 2002 INPI.  All rts. reserv.
File 344:Chinese Patents Abs Aug 1985-2003/Nov
        (c) 2003 European Patent Office
? ds

Set    Items    Description
S1        4     AU='ROFRANO J J'
S2    857842    RANK? OR EVALUAT? OR WEIGH?
S3       558    (ASSIGN? OR RANK? OR SCORING)(4N)(IMPORTANC? OR RELEVANC? -
                OR PREFER?)
S4   2220420    ELECTRONIC? OR COMPUTRI? OR ONLINE OR .ON.()LINE OR INTERN-
                ET OR DATABASE? OR DATABANK? OR DATA()(BASE? ? OR BANK? ?)
S5     20711    QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6    455744    ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7   1081174    PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8      4688    CATALOG?
S9      2811    (GREATEST OR HIGHEST OR PREEMINENT OR MOST)(4N)(RANK? OR S-
                CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10   527548    BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S-
                HOPPPER? OR CLIENT?
S11       0     S1 AND S2 AND S5
S12       0     S1 AND S2
S13    3397     (S2 OR S3)(4N)(S5 OR S6)
S14       3     S13 AND S8
S15     102     S13 AND S7 AND S4
S16      19     S13 AND S9
S17       2     S16 AND S7
S18     202     S8 AND (S2 OR S3)
S19       1     S18 AND S9
?
```

DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

014788277   **Image available**
WPI Acc No: 2002-608983/200265
   **Printing apparatus having detack charging system or electrographic
   image-forming machines; uses programmed signal from processor that
   enables or disables detack charger in *response* to sheet *weight***
Patent Assignee: REYNOLDS T W (REYN-I); WALGROVE G R (WALG-I); HEIDELBERG
   DIGITAL LLC (HEID-N)
Inventor: REYNOLDS T W; WALGROVE G R
Number of Countries: 100 Number of Patents: 002
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200267059	A2	20020829	WO 2002US4556	A	20020118	200265	B
US 20020135793	A1	20020926	US 2001262953	A	20010119	200265	
			US 200254436	A	20020118		

Priority Applications (No Type Date): US 2001262953 P 20010119; US
   200254436 A 20020118
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200267059	A2	E	23	G03G-000/00	

   Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
   CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
   IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
   OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
   ZM ZW
   Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
   IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

| US 20020135793 | A1 | | | B41F-001/00 | Provisional application US 2001262953 |

Abstract (Basic): WO 200267059 A2
       NOVELTY - A programmed signal from a processor (124) enables or
   disables the detack charger in *response* to a sheet *weight* of a
   sheet of paper fed into the printing apparatus. An interface (122) may
   receive an inputted sheet weight limit and may access a menu system
   having a *catalog* of sheet attributes, which allows a user to
   selectively enable the detack charger for at least one sheet.
       DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for:
       (a) a method of detack charging of an image forming machine
       USE - In a programmable detack charging system.
       ADVANTAGE - Reduces the run time on the charger then increases the
   time between required manual cleanings.
       DESCRIPTION OF DRAWING(S) - The drawing is a schematic diagram of
   an embodiment of an image-forming machine having a transfer charger.
       interface (122)
       processor (124)
       pp; 23 DwgNo 1/5
Derwent Class: P74; P84; S06; T01
International Patent Class (Main): B41F-001/00; G03G-000/00
International Patent Class (Additional): G06F-015/00

DIALOG(R)File 350:Derwent WPIX
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014291556   **Image available**

Karen Lehman EIC 3600 09-Dec-03

WPI Acc No: 2002-112257/200215
    Search service execution method for proving extrinsic information
    together with various services in computer network system and computer
    readable recording medium storing thereof
Patent Assignee: BBN HOLDINGS LTD (BBNH-N)
Inventor: CHOI B J; CHOI S W; HAM D H
Number of Countries: 001   Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
KR 2001081897 A   20010829 KR 200014813   A   20000323 200215 B

Priority Applications (No Type Date): KR 20007096 A 20000215
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
KR 2001081897 A   1 H04L-012/58

Abstract (Basic): KR 2001081897 A
        NOVELTY - A search service execution method for providing extrinsic
    information together with various services in a computer network system
    and a computer readable recording medium storing thereof are provided
    to offer providing extrinsic information together with various services
    so that a user can receive many services by selecting extrinsic
    service, without the necessity of visiting every web site one by one.
        DETAILED DESCRIPTION - A database is divided into a
    classified-by-regions DB(200) and an identification information
    DB(210). The identification information DB(210) contains items
    indicating person-in-charge information(220), address information(230),
    cyber service information(240), status information(250), and site
    information(260). The person-in-charge information(220) contains a web
    site operator's name, E-mail, phone number and fax number. The address
    information(230) comprises the address and postcode of a company that
    operates a web site. The cyber service information(240) contains items
    for cyber service centers, video conferences, cyber casts, cyber
    catalogues, cyber cards, etc. The status information(250) indicates a
    generic status item, a staff item, a financial information item, a
    goods and service item, a business performance item, an investment
    information item and a route map item. The site information(260)
    contains items to evaluate a site through a site registered date, a
    site visiting frequency, average points for site *evaluation*, a site
    evaluation frequency, *questionnaires*, etc.
        pp; 1 DwgNo 1/10
Derwent Class: W01
International Patent Class (Main): H04L-012/58

 14/7/3   (Item 3 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

010516285   **Image available**
WPI Acc No: 1996-013236/199602
    Order response prediction system for *catalogue* mailing induced sales
    strategy - includes predicted response computation device to calculate
    order *response* *weighted* by adjustment factor
Patent Assignee: FUJITSU LTD (FUIT)
Number of Countries: 001   Number of Patents: 002
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
JP 7262167   A   19951013 JP 9448465   A   19940318 199602 B
JP 3400068   B2   20030428 JP 9448465   A   19940318 200330

Priority Applications (No Type Date): JP 9448465 A 19940318
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 7262167	A		7	G06F-017/00	
JP 3400068	B2		6	G06F-017/60	Previous Publ. patent JP 7262167

Abstract (Basic): JP 7262167 A
    The order response prediction system includes an order response calculation module (4). The customer information (7) for prediction is obtained from the past customer information (6) using regression.
    The adjustment factor (k) is computed by adjustment factor calculation device (3), corresponding to the difference of actual orders received (8), between current year and previous year. The predicted order *response* is *weighted* with the computed adjustment factor (k).
    ADVANTAGE - Measures exact response in advance. Improves prediction accuracy.
    Dwg.1/4
Derwent Class: T01
International Patent Class (Main): G06F-017/00; G06F-017/60
?

19/7/1   (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

011869371   **Image available**
WPI Acc No: 1998-286281/199825
Distributed file storage *catalog* construction for internet - involves
ranking stored file queue according to heuristic and popping file at
top of queue for download and file information generation for *catalog*
Patent Assignee: UNIV CARNEGIE MELLON (UYCA-N)
Inventor: MAULDIN M L
Number of Countries: 001 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
US 5748954   A   19980505 US 95462520   A   19950605 199825 B

Priority Applications (No Type Date): US 95462520 A 19950605
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
US 5748954   A   16 G06F-017/30

Abstract (Basic): US 5748954 A
     The *catalog* construction method involves establishing a queue
containing at least one address representative of a file stored on one
of the interconnected computers. Each address in the queue is *ranked*
according to a heuristic. The file corresponding to the address in the
queue having the *highest* *ranking* is downloaded. The downloaded file
is processed to generate certain information about the downloaded file
for the *catalog*. Any addresses found in the downloaded file are added
to the queue.
     This process is repeated. Address *ranking* includes *ranking* each
address according to the popularity of the file represented by that
address. The downloaded file processing includes storing link text, and
merging the link text to generate information about files referenced in
the downloaded files for the *catalog*.
     ADVANTAGE - Provides accurate file search results. Processes
information in meaningful manner.
     Dwg.6/10
Derwent Class: T01; W01
International Patent Class (Main): G06F-017/30
?

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SYSTEM:OS  - DIALOG OneSearch
   File  35:Dissertation Abs Online  1861-2003/Oct
         (c) 2003 ProQuest Info&Learning
   File 583:Gale Group Globalbase(TM)  1986-2002/Dec 13
         (c) 2002 The Gale Group
*File 583: This file is no longer updating as of 12-13-2002.
   File  65:Inside Conferences  1993-2003/Dec W1
         (c) 2003 BLDSC all rts. reserv.
   File   2:INSPEC  1969-2003/Nov W5
         (c) 2003 Institution of Electrical Engineers
*File   2: Alert feature enhanced for multiple files, duplicates
removal, customized scheduling. See HELP ALERT.
   File 144:Pascal  1973-2003/Nov W5
         (c) 2003 INIST/CNRS
   File 233:Internet & Personal Comp. Abs.  1981-2003/Jul
         (c) 2003, EBSCO Pub.
   File 474:New York Times Abs  1969-2003/Dec 08
         (c) 2003 The New York Times
   File 475:Wall Street Journal Abs  1973-2003/Dec 08
         (c) 2003 The New York Times
   File  99:Wilson Appl. Sci & Tech Abs  1983-2003/Oct
         (c) 2003 The HW Wilson Co.


Set      Items    Description
S1           2    AU='ROFRANO J J'
S2     2195106    RANK? OR EVALUAT? OR WEIGH?
S3        3814    (ASSIGN? OR RANK? OR SCORING)(4N)(IMPORTANC? OR
RELEVANC? -
            OR PREFER?)
S4     2069358    ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR
INTERNET OR DATABASE? OR DATABANK? OR DATA()(BASE? ? OR BANK? ?)
S5      596697    QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6     1237264    ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7     1756378    PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8       74801    CATALOG?
S9      121607    (GREATEST OR HIGHEST OR PREEMINENT OR MOST)(4N)(RANK?
OR SCORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10     913954    BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER?
OR ShOPPER? OR CLIENT?
S11          0    S1 AND S2 AND S5
S12          0    S1 AND S2
S13      34847    (S2 OR S3)(4N)(S5 OR S6)
S14         79    S13 AND S8
S15        224    S13 AND S7 AND S4
S16        697    S13 AND S9
S17        156    S16 AND S7
S18       4133    S8 AND (S2 OR S3)
S19         95    S18 AND S9
S20          4    S14 AND S9
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S20   4   S14 AND S9
? t 20/7/all

20/7/1   (Item 1 from file: 35)

01327160   ORDER NO: AAD94-03558
STRATEGIES FOR DEVELOPING AN EXEMPLARY PROGRAM IN MANUFACTURING ENGINEERING TECHNOLOGY
   Author: MILLER, MARK RICHARD
   Degree: PH.D.
   Year: 1993
   Corporate Source/Institution: TEXAS A&M UNIVERSITY (0803)
   CHAIR: GLENN E. BAKER
   Source: VOLUME 54/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
            PAGE 2921. 208 PAGES

     The purpose of this research was to identify strategies and/or
characteristics of exemplary programs in Manufacturing Engineering
Technology (MFET) for use as guidelines for department heads for improving
the quality of their programs.
     The "reputational ranking" method was used as the procedure for
identifying exemplary programs. In this method, each of the 28 ABET
accredited baccalaureate MFET program department heads was asked to rank
the top five programs in the field. From the 25 department heads who
responded (93% *response* rate), 19 *ranking* forms were usable (68%
response rate). The five *highest*-*ranked* programs (HRP) were easily
identified by the frequency of listing. Five comparative analyses were then
conducted to compare higher and lower ranked programs.
     In the first analysis, curriculum for these programs was compared by
analyzing information from undergraduate *catalogs*. In the second
analysis, survey responses from department heads regarding program
characteristics of higher-ranked programs (HRP) and lower-ranked programs
(LRP) were statistically compared using the Mann-Whitney U-test. This test
statistic was also used to compare the opinions industrial representatives
had of HRP and LRP in the third analysis. In the fourth analysis, a
comparison between the two types of programs was conducted using existing
data pertaining to faculty, students, and institution in which a program
was housed. This data was obtained from the 1993 edition of the American
Society for Engineering Education's Directory of Engineering and
Engineering Technology Undergraduate Programs and the 1992 edition of
Barron's Profiles of American Colleges. Finally, department heads of HRP
were personally interviewed for information that they perceived as
important to an exemplary program in MFET.
     "Exemplary" programs: (1) required more technical coursework; (2)
required or strongly encouraged coops with industry; (3) maintained closer
relationships with industry; (4) had more FTE faculty and students; (5)
placed a greater emphasis on teaching; (6) provided numerous, well-equipped
facilities; and (7) produced graduates more knowledgeable of materials and
processes.

20/7/2   (Item 2 from file: 35)

698151   ORDER NO: AAD80-25238
THE SOCIETE ANONYME'S BROOKLYN EXHIBITION, 1926-1927:   KATHERINE SOPHIE DREIER AND THE PROMOTION OF MODERN ART IN AMERICA
   Author: BOHAN, RUTH LOUISE

        The Societe Anonyme, founded in the spring of 1920 by Katherine Sophie
Dreier, with the assistance of Marcel Duchamp and Man Ray, was the most
active sponsor of international modern art in America during the 1920s. Its
Brooklyn Exhibition, officially known as the International Exhibition of
Modern Art, was both the organization's boldest and most comprehensive
undertaking and the *most* *important* exhibition of modern art shown in
this country between the Armory Show of 1913 and the Museum of Modern Art's
Cubism and Abstract Art exhibition of 1936. Held at the Brooklyn Museum in
the winter of 1926-27 and circulated to three other institutions, the
Brooklyn Exhibition provides significant insights into the functioning and
the philosophy of the Societe Anonyme as well as into the perceptions of
modern art in this country in the 1920s.
        The objective of this study is threefold: (1) to examine the
Brooklyn Exhibition as an important source of information about the Societe
Anonyme and about its founder and president Katherine Dreier; (2) to
evaluate the exhibition as a statement about the modern movement as
practiced in Europe and America in the 1920s; and (3) to examine the role
of the art exhibition in the study of American culture.
        The first chapters provide essential background information on
Dreier and the organization. Special attention is directed at analyzing
Dreier's artistic philosophy as presented in her book Western Art and the
New Era (1923). Stimulated by the arcane teachings of theosophy, the
mystical theories of Wassily Kandinsky and the socially oriented aesthetic
ideals of John Ruskin and William Morris, Dreier's philosophy became the
dominant philosophy of the Societe Anonyme and determined the form and
substance of the Brooklyn Exhibition. The emphasis she placed on the social
purpose of modern art and on its relationship to the spiritual forces of
the "new era" set the Societe Anonyme radically apart from other promoters
of modern art in America and endowed the Brooklyn Exhibition with an
urgency and intensity missing in other large exhibitions of modern art in
America.
        The major part of the dissertation illuminates the ways in which
the exhibition reflects the policies and commitments of the Societe
Anonyme. As the first large exhibition of modern art in America to look
substantially beyond Paris for its understanding of the modern movement,
the exhibition testifies to the organization's broad internationalism, its
eclecticism, its unswerving didacticism, its committed social consciousness
and above all its trusting embrace of all that was new and innovative in
the art of the international avant-garde. Every aspect of the exhibition,
from the selection of the works and their carefully orchestrated
installation in the galleries of the Brooklyn Museum, on through the
content and layout of the *catalogue*, Modern Art, and the focus of the
many accompanying lectures and concerts, sought to guide the American
public to a more profound and sympathetic awareness of the scope and
diversity of the modern movement and of modern art's significance for the
people of the twentieth century. The lectures, concerts and Bauhas-inspired
catalogue served the additional purpose of underscoring what Dreier and
the Societe Anonyme considered to be the profound interrelationship between
the modern expressions in painting and sculpture and those in music and
graphic design.
        The concluding chapters *evaluate* the critical *response*
generated by the exhibition and assess its place within the social and
artistic climate of the 1920s and in the subsequent achievements of the
Societe Anonyme.

20/7/3   (Item 1 from file: 2)

7239561   INSPEC Abstract Number: C2002-05-7180-020
 Title: **Adaptive evaluation techniques for querying XML-based e-*Catalogs***
   Author(s): Lausen, G.; Marron, P.J.
   Author Affiliation: Inst. fur Inf., Freiburg Univ., Germany
   Conference Title: Proceedings Twelfth International Workshop on Research
Issues in Data Engineering: Engineering E-Commerce/E-Business Systems
RIDE-2EC 2002   p.19-27
   Editor(s): Zhang, Y.; Umar, A.; Lim, E-P; Shan, M-C
   Publisher: IEEE Comput. Soc, Los Alamitos, CA, USA
   Publication Date: 2002 Country of Publication: USA   xi+175 pp.
   ISBN: 0 7695 1480 4   Material Identity Number: XX-2002-00714
   U.S. Copyright Clearance Center Code: 0-7695-1480-4/02/$17.00
   Conference Title: Proceedings Twelfth International Workshop on Research
Issues in Data Engineering: Engineering E-Commerce/E-Business Systems
RIDE-2EC 2002
   Conference Sponsor: IEEE Comput. Soc.; Hewlett Packard; Center for Adv.
Inf. Syst. Nanyang Technol. Univ.; Singapore
   Conference Date: 24-25 Feb. 2002   Conference Location: San Jose, CA,
USA
   Language: English   Document Type: Conference Paper (PA)
   Treatment: Practical (P)

   Abstract: The integration of electronic *catalogs* (eCatalogs) is one of
the *most* *important* aspects for the successful deployment of electronic
commerce systems, since they are usually the only communication channel
between buyers and suppliers. We propose an XML-based global eCatalog
integration platform whose query model allows us to avoid the costly
problem of finding rewritings for each local eCatalog in the system, while
at the same time, providing reliable answers to a wide range of XPath
queries. Our implementation relies on the following characteristics to
achieve its goals: the intrinsic properties of the XPath model; the
applicability and efficiency of an extensible fitness function used to
evaluate each *answer*; and the hierarchical nature of product *catalogs*
. (11 Refs)
   Subfile: C

 20/7/4   (Item 1 from file: 144)

   10482142   PASCAL No.: 92-0685636
   In their own words : an examination of *catalogue* users' subject queries
   COUSINS S A
   Univ. coll. Wales, dep. information library studies, Aberystwyth Dyfed
SY23 3AS, United Kingdom
   Journal: Journal of information science, 1992, 18 (5) 329-341
   ISSN: 0165-5515 ·CODEN: JISCDI Availability: INIST-14165;
354000031946780020
   No. of Refs.: 36 ref.
   Document Type: P (Serial) ; A (Analytic)
   Country of Publication: Netherlands
   Language: English
   As part of a recent research project a large set of *catalogue* users'
subject queries was collected by interview. The libraries and the data

collection procedures are briefly described. The query set obtained has been divided into several general categories which illustrate the range of types of subject search being performed. Each category of query is discussed, with a consideration of the problems which face the user in carrying out each type of search. Possible solutions to some of these problems are considered. The *most* *important* issue is the variation in specificity of the queries, whilst other issues relate to the users'expression of need, access to specific types of materials, interdisciplinary subjects, and inappropriate queries. These issues are summarised and the implications for OPAC design are discussed
?

23/3,K/1   (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online

795179 ORDER NO: AAD82-10635
THE EFFECT OF STUDENT FEEDBACK TO COLLEGE BUSINESS INSTRUCTORS ON THE EVALUATION OF INSTRUCTION
  Author: POLAHAR, KAREN LEE
  Degree: PH.D.
  Year: 1981
  Corporate Source/Institution: UNIVERSITY OF PITTSBURGH (0178)
  Source: VOLUME 43/07-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 2208. 96 PAGES

     ...teachers of selected business classes from student evaluations of instruction was determined by administering student *evaluation* of instruction *questionnaires* at midterm, providing instructors in the feedback group with the results of the student ratings...

...total number of questionnaires completed; the number of students responding to each rating of an *item*; the percentage of students responding to each rating of an *item*; the mean responses for each *item*; the mean responses for each subscale; and miscellaneous information such as "high omit rate." Feedback also included a typewritten list of all students' verbatim comments to the four open-ended *items* on the questionnaire. No normative data were provided to instructors, nor were suggestions for improving...

...style device for collecting student ratings of course and instructor and is designed to permit *users* to choose up to 23 *items* from a *catalog* of approximately 450 *items*. The 23 *user*-selected *items* chosen for the questionnaire were those that reflected instructional procedures or teaching behaviors that instructors...

23/3,K/2   (Item 1 from file: 2)
DIALOG(R)File   2:INSPEC

7568122   INSPEC Abstract Number: C2003-04-7250N-035
 Title: ExWrap: semi-automatic wrapper generation by example
  Author(s): Schmitt, B.; Christoffel, M.; Schneider, J.
  Author Affiliation: Inst. for Program Structures & Data Organ., Karlsruhe Univ., Germany
  Conference Title: Proceedings of SIGIR 2002. Twenty-Fifth Annual International ACM SIGIR Conference on Research and Development in Information Retrieval   p.452
  Editor(s): Beulieu, M.; Baeza-Yates, R.; Myaeng, S.H.; Jarvelin, K.
  Publisher: ACM, New York, NY, USA
  Publication Date: 2002 Country of Publication: USA   xviii+462 pp.
  Material Identity Number: XX-2002-02403
  Conference Title: SIGIR '02: 25th International Conference on Research and Development in Information Retrieval
  Conference Date: 11-15 Aug. 2002   Conference Location: Tampere, Finland
  Language: English
  Subfile: C

  ...Abstract: the WWW there are lots of different information retrieval services like search engines, news archives, *product* *catalogs*, or

literature services. In order to support the *user*, meta search systems provide great benefits and synergies: For instance, a *user* *query* can be *evaluated* on a larger set of documents and by applying duplicate detection meta search systems can...

...the quality of the results and reveal different purchase options for the same document or *product*. Within the UniCats project we develop a meta search system based on digital library services...

... of generation as simple as possible because not only programmers but also librarians or even *users* should be able to generate wrappers in order to create useful meta search systems.
...Identifiers: *user* query

23/3,K/3   (Item 2 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

7533999   INSPEC Abstract Number: C2003-03-7102-019
 Title: Q-Eval: evaluating multiple attribute *items* using queries
  Author(s): Iyengar, V.S.; Lee, J.; Campbell, M.
  Author Affiliation: IBM Thomas J. Watson Res. Center, Yorktown Heights, NY, USA
  Conference Title: EC'01. Proceedings of the 3rd ACM Conference on Electronic Commerce   p.144-53
  Publisher: ACM, New York, NY, USA
  Publication Date: 2001 Country of Publication: USA   x+268 pp.
  ISBN: 1 58113 387 1   Material Identity Number: XX-2002-00479
  U.S. Copyright Clearance Center Code: 1-58113-387-1/01/0010...$5.00
  Conference Title: Proceedings of EC'01. Third ACM Conference on Electronic Commerce
  Conference Sponsor: ACM
  Conference Date: 14-17 Oct. 2001   Conference Location: Tampa, FL, USA
  Language: English
  Subfile: C
  Copyright 2003, IEE

 Title: Q-Eval: evaluating multiple attribute *items* using queries
  Abstract: The task of evaluating and ranking *items* with multiple-attributes appears in many guises in commerce. Examples include *evaluating* *responses* to a request for quotes (RFQ) for some *item* and comparison shopping for an *item* within one or more *catalogs*. This task is straightforward if the value of the *item* can be explicitly specified by the evaluator as a function of the attribute values. However...

... function in explicit form. In contrast, it is intuitive for them to compare, say, two *items* and pick the preferable one based on all of the relevant attributes. In this paper we present a method, Q-Eval, that queries the evaluator with selected pairs of *items* and uses the responses to build a preference model for the evaluator. This model is then used to rank the *items* in order of the inferred preference. The evaluator can then pick the winning *item* or *items* by considering only the top few *items* in this ranked list. This should result in significant productivity improvement for the evaluator when the number of *items* to choose from is large. Our algorithm is novel in the way it attempts to derive a stable preference model with only a small number of *user* queries. This paper describes the algorithm and presents experimental results with real-life data to...
  Identifiers: multiple attribute *item* evaluation...

...multiple attribute *item* ranking...

...*catalogs*; ...

...winning *item*;

 23/3,K/4   (Item 3 from file: 2)
DIALOG(R)File   2:INSPEC
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5159093   INSPEC Abstract Number: C9602-7250R-009
   Title: An *evaluation* of interactive *query* expansion in an online
library *catalogue* with a graphical *user* interface
   Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do
   Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
   Journal: Journal of Documentation   vol.51, no.3   p.225-43
   Publisher: Aslib,
   Publication Date: Sept. 1995 Country of Publication: UK
   CODEN: JDOCAS ISSN: 0022-0418
   SICI: 0022-0418(199509)51:3L.225:EIQE;1-Q
   Material Identity Number: J150-95004
   Language: English
   Subfile: C
   Copyright 1996, IEE

   Title: An *evaluation* of interactive *query* expansion in an online
library *catalogue* with a graphical *user* interface
   Abstract: An online library *catalogue* served as a testbed to *evaluate*
 an interactive *query* expansion facility based on relevance feedback for
the Okapi probabilistic term weighting retrieval system. The facility was
implemented in a graphical *user* interface (GUI) environment using a
game-board metaphor for the search process, and allowed searchers to select
candidate terms extracted from relevant retrieved *items* to reformulate
queries. The take-up of the interactive query expansion option was found to
...
   ...Descriptors: *cataloguing*; ...

...graphical *user* interfaces
   ...Identifiers: online library *catalogue*; ...

...graphical *user* interface

 23/3,K/5   (Item 4 from file: 2)
DIALOG(R)File   2:INSPEC
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04054011   INSPEC Abstract Number: C9202-7250C-014
   Title: Introduction to end *users* of new electronic media in the library
of the Wageningen Agricultural University: an evaluation
   Author(s): van Boven, M.C.A.; Spikman, G.
   Journal: Quarterly Bulletin of the International Association of
Agricultural Librarians and Documentalists   vol.36, no.1-2   p.11-13
   Publication Date: 1991 Country of Publication: Netherlands
   CODEN: QBALAE ISSN: 0020-5966
   Conference Title: VIIIth World Congress of the International Association
of Agricultural Librarians and Documentalists: Information and the End User
   Conference Date: 28-31 May 1990   Conference Location: Budapest, Hungary
   Language: English; German
   Subfile: C

Karen Lehman EIC 3600 09-Dec-03

Title: Introduction to end *users* of new electronic media in the library of the Wageningen Agricultural University: an evaluation

Abstract: The library of the Wageningen Agricultural University aims at offering the end-*user* easy access to agricultural bibliographic databases. *Users* of the library can search the *catalogue* of the Agricultural Libraries in the Netherlands international on-line databases. High costs prohibit most...
... CABI on-line, and they have to turn to the printed versions. Introduction of end-*user* *products* such as CD-ROM has made searching of international bibliographic databases within the reach of...

...ROM and Current-Contents on Diskette (CCOD) were introduced. To evaluate these media, untrained end-*users* were asked to complete a questionnaire after searching either the AGRICOLA CD-ROM or CCOD. The information gathered helped the library staff to objectively *evaluate* the *products* and *answered* a number of questions concerning the *products*.
...Identifiers: end-*user* easy access...

23/3,K/6   (Item 1 from file: 144)
DIALOG(R)File 144:Pascal   .
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15214529   PASCAL No.: 01-0381040
Ranking algorithms for costly similarity measures
Case-based reasoning research and development : Vancouver BC, 30 July - 2 August 2001
BURKE Robin
AHA David W, ed; WATSON Ian, ed
Dept. of Information Systems and Decision Sciences California State University, Fullerton, United States
ICCBR 2001 : international conference on case-based reasoning, 4 (
Vancouver BC CAN) 2001-07-30
Journal: Lecture notes in computer science, 2001, 2080 105-117
Language: English

Case retrieval for e-commerce *product* recommendation is an application of CBR that demands particular attention to efficient implementation. *Users* expect quick response times from on-line *catalogs*, regardless of the underlying technology. In FindMe systems research, the cost of metric application has...

English Descriptors: *Response* time; Similarity; *Ranking*; Recommendation ; Electronic trade; Time *response*

23/3,K/7   (Item 2 from file: 144)
DIALOG(R)File 144:Pascal
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13184693   PASCAL No.: 97-0448319
The perceptions of library service questionnaire (PLSQ) : the development of a reliable instrument to measure student perceptions of and satisfaction with quality of service in an academic library
DOYLE C
Trinity and All Saints College of the University of Leeds, Leeds, United Kingdom

Journal: New review of Academic Librarianship, 1995, 1 139-159
Language: English

... to evaluate the effectiveness of the 'help desk' and ease of use of
the computer *catalogue* . A 'triangulation' technique was thus used to
provide indirect evidence that the questionnaire was validly measuring
user satisfaction. The results from the initial trial of the
questionnaire are described and compared with...

... again suggesting that the questionnaire is a valid measure. Following
statistical analyses, the final sixteen *item* PLSQ emerged which produces
internally consistent responses and which appears to measure satisfaction
with staff...

English Descriptors: University library; Survey; *User* reaction;
   Satisfaction; Quality control; Automated *catalog*; Information service;
   Questionnaire; *Evaluation*; United Kingdom; *User* study

French Descriptors: Bibliotheque universitaire; Enquete; Reaction
   utilisateur; Satisfaction; Controle qualite; *Catalogue* automatise;
   Service information; *Questionnaire*; *Evaluation*; Royaume Uni; Etude
   utilisateur

Spanish Descriptors: Biblioteca universitaria; Encuesta; Reaccion
   utilizador; Satisfaccion; Control calidad; *Catalogo* automatizado;
   Servicio informacion; Cuestionario; Evaluacion; Reino Unido

 23/3,K/8   (Item 3 from file: 144)
DIALOG(R)File 144:Pascal
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 10252824   PASCAL No.: 92-0458732
 Users' experience of information retrieval systems: an exploration of
the relationship between search experience and affective measures
   WARD DALRYMPLE P; ZWEIZIG D L
   American library association, office accreditation, Chicago IL 60611, USA
   Journal: Library & information science research, 1992, 14 (2) 167-181
   Language: English

 Users' experience of information retrieval systems: an exploration of
the relationship between search experience and affective...
   ... factor analysis of affective data gathered from a study of searching
behavior · in two library *catalogs* . Twenty subjects were assigned
information problems to solve through searching a university card *catalog*
 and 20 were assigned the same problems to solve in a comparable online
catalog . After searches were completed, subjects were asked to evaluate
their search results and to respond to attitude measures about the search
experience. The 11 attitude *items* were constructed to tap a variety of
affective aspects of searching. The results of using...

English Descriptors: Document retrieval; Automated *catalog*; *User*
   behavior; Attitude; *Evaluation*; *Query formulation*; Factor analysis;
   Document retrieval system; Affect affectivity; Measurement method

French Descriptors: Recherche documentaire; *Catalogue* automatise;
   Comportement utilisateur; Attitude; *Evaluation*; Formulation *question*;
   Analyse factorielle; Systeme documentaire; Affect affectivite; Methode
   mesure

Spanish Descriptors: Recuperacion documental; *Catalogo* automatizado;
   Comportamiento usuario; Actitud; Evaluacion; Formulacion pregunta;
   Analisis factorial; Sistema recuperacion documental; Afecto afectividad;
   Metodo...

 23/3,K/9   (Item 4 from file: 144)
DIALOG(R)File 144:Pascal
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   09959980   PASCAL No.: 92-0171462
   The first search experience at the Ohio State University
   SNURE K R
   Ohio state univ., Main library, Columbus OH, USA
   Journal: Library hi tech, 1991, 9 (4) 25-36
   Language: English

   In February 1991, OCLC began testing its newly developed *product* the
FirstSearch SUP T SUP M *Catalog*. Designed distinctly for the end-*user*,
FirstSearch is an online computer system providing access to a variety of
databases, mots notably the OCLC Online Union *Catalog*. By October 1991,
the system was made commercially available to all OCLC member libraries
with...

...the system for several months, and has now made the transition from test
site to *customer*

English Descriptors: *User* interface; Database *query*; Gateway; Multiple
   access; Tariffication; *Evaluation*; Inquiry
?

s s26 not s25
```
            24  S26
             1  S25
    S27      23  S26 NOT S25
```
? t 27/3,k/all

27/3,K/1   (Item 1 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)

01656180
DTI COMPUTER SECURITY PROGRAMME CRITICISED
  UK - DTI COMPUTER SECURITY PROGRAMME CRITICISED
Computing (CNG)   21 January 1988 p8

... been criticised for its low profile. The aim of the scheme was to
compile a *catalogue* of computer fraud and produce a code of practice to
evaluate products for security. In *reply* to the criticism from various
souces the DTI has said that it has compiled a...

27/3,K/2   (Item 1 from file: 2)
DIALOG(R)File   2:INSPEC

5269316   INSPEC Abstract Number: C9607-7250R-001
  Title: **Interactive query expansion in an OPAC: interface and retrieval
issues**
  Author(s): Hancock-Beaulieu, M.
  Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
  Journal: Journal of Document and Text Management   vol.2, no.3   p.
172-84
  Publisher: Taylor Graham Publishing,
  Publication Date: 1994 Country of Publication: UK
  CODEN: JDTMEJ ISSN: 0969-9325
  SICI: 0969-9325(1994)2:3L.172:IQEO;1-6
  Material Identity Number: B231-96001
  Language: English
  Subfile: C
  Copyright 1996, IEE

  Abstract: Reports on the *evaluation* of interactive *query* expansion in
an online library *catalogue* using the Okapi prototype text retrieval
software. The system features `best-match` term weighting with...

27/3,K/3   (Item 2 from file: 2)
DIALOG(R)File   2:INSPEC

5159093   INSPEC Abstract Number: C9602-7250R-009
  Title: **An *evaluation* of interactive *query* expansion in an online
library *catalogue* with a graphical user interface**
  Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do
  Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
  Journal: Journal of Documentation   vol.51, no.3   p.225-43
  Publisher: Aslib,
  Publication Date: Sept. 1995 Country of Publication: UK
  CODEN: JDOCAS ISSN: 0022-0418
  SICI: 0022-0418(199509)51:3L.225:EIQE;1-Q
  Material Identity Number: J150-95004

                    Karen Lehman EIC 3600 09-Dec-03

Language: English
Subfile: C

**Title: An *evaluation* of interactive *query* expansion in an online
library *catalogue* with a graphical user interface**
    Abstract: An online library *catalogue* served as a testbed to *evaluate*
an interactive *query* expansion facility based on relevance feedback for
the Okapi probabilistic term weighting retrieval system. The...

27/3,K/4   (Item 3 from file: 2)
DIALOG(R)File   2:INSPEC

04316819   INSPEC Abstract Number: C9302-7250-006
 **Title: An *evaluation* of automatic *query* expansion in an online library
*catalogue***
   Author(s): Hancock-Beaulieu, M.; Walker, S.
   Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
   Journal: Journal of Documentation   vol.48, no.4   p.406-21
   Publication Date: Dec. 1992 Country of Publication: UK
   CODEN: JDOCAS ISSN: 0022-0418
   Language: English
   Subfile: C

 **Title: An *evaluation* of automatic *query* expansion in an online library
*catalogue***

 27/3,K/5   (Item 1 from file: 144)
DIALOG(R)File 144:Pascal

 15106074   PASCAL No.: 01-0266476
 **Improving subject searching in Web-Based OPACs : Evaluation of the
problem and guidelines for design**
   LONG Chris Evin
   School of Law Indiana University-Indianapolis, 735, West New York Street,
Indianapolis, IN 46202-5194, United States
   Journal: Journal of internet cataloging, 2000, 2 (3-4) 159-186
   Language: English

French Descriptors: Reseau WWW; Catalogue; Recherche information; Acces par
   sujet; Recommandation; Interface utilisateur; Conception systeme;
   Amelioration; *Evaluation* performance; *Questionnaire*; Bibliotheque;
   Fournisseur; Mot cle; OPAC (Online Public Access *Catalog*); Sujet;
   Fonctionnalite

 27/3,K/6   (Item 2 from file: 144)
DIALOG(R)File 144:Pascal

 14958136   PASCAL No.: 01-0110697
 QDOC'99 : A system for automatic cataloguing and searching document bases
 MYKA Andreas
 Nokia Research Center, P.O. Box 407, 00045 Nokia Group, Finland

Journal: (L') Informatique documentaire : (Paris), 2000 (79) 71-89
Language: English

English Descriptors: Automatic system; *Cataloging*; Information extraction
; Optical character recognition; System architecture; Document analysis;
Evaluation; *Query*; Book; Digitizing; Bibliographic database

French Descriptors: Systeme automatique; *Catalogage*; Extraction
information; Reconnaissance optique caractere; Architecture systeme;
Analyse documentaire; *Evaluation*; *Question documentaire*; Livre;
Numerisation; QDOC'99 (systeme information); Base donnee bibliographique

27/3,K/7   (Item 3 from file: 144)
DIALOG(R)File 144:Pascal
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14827473   PASCAL No.: 00-0510540
**A user-centred approach to the evaluation of Subject Based Information
Gateways : case study SOSIG**
MONOPOLI M; NICHOLAS D
Internet Studies Research Group, Department of Information Science, City
University, Northampton Square, London, EC1V 0HB, United Kingdom
Journal: Aslib proceedings : New information perspectives, 2000, 52 (6)
218-231
Language: English

French Descriptors: Royaume Uni; Etude utilisateur; Ressource Internet;
Sciences sociales; Service information; *Catalogue*; *Questionnaire*;
Comportement utilisateur; Facteur sexuel; *Evaluation* systeme;
Satisfaction; SOSIG (Social Science Information Gateway); SBIGs (Subject
Based Information Gateways); Site portail

27/3,K/8   (Item 4 from file: 144)
DIALOG(R)File 144:Pascal
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14041907   PASCAL No.: 99-0231959
Union listing and the interlibrary loan connection
RYAN-ZEUGNER K; LEHMAN M W
Interlibrary Loan, Unknown; Hesburgh Library, University of Notre Dame,
Indiana, United States
Journal: Library resources & technical services, 1998, 42 (4) 313-317
Language: English

English Descriptors: Union *catalog*; Interlibrary loan; Connection; Serial
; Statistical data; Requirement; *Questionnaire*; Analysis; Proposition;
Project *evaluation*

French Descriptors: *Catalogue* collectif; Pret interbibliotheque;
Raccordement; Publication en serie; Donnee statistique; Exigence;
Questionnaire; Analyse; Proposition; *Evaluation* projet; Indian Union
List

27/3,K/9   (Item 5 from file: 144)
DIALOG(R)File 144:Pascal
(c) 2003 INIST/CNRS. All rts. reserv.

  14028595   PASCAL No.: 99-0217258
  Interactive Okapi at TREC-6
  BEAULIEU M M; GATFORD M J
  VOORHEES Ellen M, ed; HARMAN Donna K, ed
  Centre for Interactive Systems Research, Department of Information
Science, City University, Northampton Square, London EC1V 0HB, United
Kingdom
  Information Technology Laboratory, National Institute of Standards and
Technology, Gaithersburg, MD 20899-0001, United States
  National Institute of Standards and Technology, Gaithersburg MD, United
States.; Defense Advanced Research Projects Agency, United States.
  Text REtrieval Conference (TREC-6), 6 (Gaithersburg MD USA) 1997-11-19
  Journal: NIST special publication, 1998 (500240) 143-167
  Language: English

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English Descriptors: Information retrieval; *Catalogs*; *Evaluation*;
  Database *query*

 27/3,K/10   (Item 6 from file: 144)
DIALOG(R)File 144:Pascal
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  13298401   PASCAL No.: 98-0021629
  DanBib : a union catalogue applied for user friendly flexible querying
  63rd IFLA General conference : Copenhagen, August 31 - September 5, 1997.
Booklet 4: Division of bibliographic control
  ANDREASEN T; SCHOMACKER T
  Department of Computer Science, Intelligent Systems Laboratory, Roskilde
University , Denmark; Computer Department, Danish Library Centre , Denmark
  International Federation of Library Associations and Institutions, The
Hague, Netherlands.
  IFLA. General conference, 63 (Copenhagen DNK) 1997-08-31
  1997 21-29
  Language: English

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English Descriptors: Union *catalog*; Denmark; *Query*; *Evaluation*; Fuzzy
  logic; User interface; Improvement; Flexibility; Semantic network;
  Information retrieval

French Descriptors: *Catalogue* collectif; Danemark; *Question*
  documentaire; *Evaluation*; Logique floue; Interface utilisateur;
  Amelioration; Flexibilite; Reseau semantique; Recherche information;
  DanBib

 27/3,K/11   (Item 7 from file: 144)
DIALOG(R)File 144:Pascal
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  13184693   PASCAL No.: 97-0448319
  The perceptions of library service questionnaire (PLSQ) : the development

of a reliable instrument to measure student perceptions of and
satisfaction with quality of service in an academic library
    DOYLE C
    Trinity and All Saints College of the University of Leeds, Leeds, United
Kingdom
    Journal: New review of Academic Librarianship, 1995, 1 139-159
    Language: English

English Descriptors: University library; Survey; User reaction;
    Satisfaction; Quality control; Automated *catalog*; Information service;
    Questionnaire; *Evaluation*; United Kingdom; User study

French Descriptors: Bibliotheque universitaire; Enquete; Reaction
    utilisateur; Satisfaction; Controle qualite; *Catalogue* automatise;
    Service information; *Questionnaire*; *Evaluation*; Royaume Uni; Etude
    utilisateur

 27/3,K/12   (Item 8 from file: 144)
DIALOG(R)File 144:Pascal
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    12662435   PASCAL No.: 96-0358430
    **Retrospective conversion of library catalogues in UK institutions of
higher education : A quantitative analysis**
    SWEENEY R
    Journal: Library review : (Glasgow), 1996, 45 (2) 3, 52-57 (7 p.)
    Language: English

English Descriptors: Retrospective; Conversion; *Cataloging*; *Catalogs*;
    Higher education library; *Evaluation*; Inquiry; United Kingdom;
    Automation; *Questionnaire*

French Descriptors: Retrospective; Conversion; *Catalogage*; *Catalogue*;
    Bibliotheque enseignement superieur; *Evaluation*; Enquete; Royaume Uni;
    Automatisation; *Questionnaire*

 27/3,K/13   (Item 9 from file: 144)
DIALOG(R)File 144:Pascal
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    11279987   PASCAL No.: 94-0099350
    **Pouzivatel'ske aspekty budovania a vyuzivania systemu kniznicnych
katalogov**
    (Building and using a library catalogue system: user aspects)
    KRISTOFICOVA E; JURCACKOVA Z
    Journal: KI. Kniznice a informacie, 1993, 25 (12) 505-511
    Language: Czech   Summary Language: English; German; Russian

English Descriptors: Automated *catalog*; System *evaluation*;
    Questionnaire; Satisfaction; Library; Service quality; User service;
    User reaction; Use study

French Descriptors: *Catalogue* automatise; *Evaluation* systeme;
    Questionnaire; Satisfaction; Bibliotheque; Qualite service; Service
    utilisateur; Reaction utilisateur; Etude utilisation

27/3,K/14   (Item 10 from file: 144)
DIALOG(R)File 144:Pascal

10544411   PASCAL No.: 93-0053663
Computer and manual analysis of subject terms entered by online catalog users
ASIS 91 : systems understanding people, Washington DC, October 27-31, 1991
VIZINE-GOETZ D; MARKEY DRABENSTOTT K M
GRIFFITHS Jose-Marie, ed
Online computer library cent., Dublin OH, USA
ASIS. Annual meeting, 54   (Washington DC USA) 1991-10-27
156-161
Language: English

English Descriptors: Document retrieval; Subject access; Subject *catalog*;
   Performance *evaluation*; *Query*; *Query formulation*; Subject heading;
   Pattern matching; Level; Automated *catalog*; Automatic analysis; Manual
   processing

French Descriptors: Recherche documentaire; Acces par sujet; *Catalogue*
   matiere; *Evaluation* performance; *Question* documentaire; Formulation
   question; Vedette matiere; Concordance forme; Niveau; *Catalogue*
   automatise; Analyse automatique; Traitement manuel

27/3,K/15   (Item 11 from file: 144)
DIALOG(R)File 144:Pascal

10482142   PASCAL No.: 92-0685636
In their own words : an examination of catalogue users' subject queries
COUSINS S A
Univ. coll. Wales, dep. information library studies, Aberystwyth Dyfed
SY23 3AS, United Kingdom
Journal: Journal of information science, 1992, 18 (5) 329-341
Language: English

English Descriptors: Subject access; Monograph; Subject *catalog*;
   Automated *catalog*; System *evaluation*; *Query*; Type; Specificity;
   Variations; Investigation method; Inquiry; Public library; Higher
   education library; User need; Use study

French Descriptors: Acces par sujet; Monographie; *Catalogue* matiere;
   Catalogue automatise; *Evaluation* systeme; *Question* documentaire;
   Type; Specificite; Variation; Methode etude; Enquete; Bibliotheque
   publique; Bibliotheque enseignement superieur; Besoin utilisateur; Etude
   ...

27/3,K/16   (Item 12 from file: 144)
DIALOG(R)File 144:Pascal

10252824   PASCAL No.: 92-0458732
Users' experience of information retrieval systems: an exploration of the relationship between search experience and affective measures
WARD DALRYMPLE P; ZWEIZIG D L

American library association, office accreditation, Chicago IL 60611, USA
Journal: Library & information science research, 1992, 14 (2) 167-181
Language: English

English Descriptors: Document retrieval; Automated *catalog*; User behavior
; Attitude; *Evaluation*; *Query formulation*; Factor analysis; Document
retrieval system; Affect affectivity; Measurement method

French Descriptors: Recherche documentaire; *Catalogue* automatise;
Comportement utilisateur; Attitude; *Evaluation*; Formulation *question*;
Analyse factorielle; Systeme documentaire; Affect affectivite; Methode
mesure

 27/3,K/17   (Item 13 from file: 144)
DIALOG(R)File 144:Pascal
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 09671844   PASCAL No.: 91-0468972
 Oasis: user training and response to Oregon State university libraries'
online catalog
 GLENN J A; MAUGHAN L S
 Oregon State univ., William Jasper Kerr library, Corvallis OR, USA
 Journal: Library software review, 1990, 9 (4) 193-197
 Language: English

English Descriptors: University library; User training; Automated *catalog*
; On line processing; Inquiry; *Evaluation*; *Questionnaire*; United
States

French Descriptors: Bibliotheque universitaire; Formation utilisateur;
Catalogue automatise; Traitement en ligne; Enquete; *Evaluation*;
Questionnaire; Etats Unis; Oasis

 27/3,K/18   (Item 14 from file: 144)
DIALOG(R)File 144:Pascal
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 09393990   PASCAL No.: 91-0184368
 From amoeba to request : a history and case study of Connecticut's
CD-rom-based statewide database
 URICCHIO W; DUFFY M
 Univ. Connecticut, Storrs CT, USA
 Journal: Library hi tech, 1990, 8 (2) 7-21
 Language: English

English Descriptors: CDROM; Library network; Shared *cataloging*;
Interlibrary loan; Bibliographic control; Case study; Design; Database;
Evaluation; *Questionnaire*; User; Connecticut

French Descriptors: CDROM; Reseau bibliotheque; *Catalogage* partage; Pret
interbibliotheque; Controle bibliographique; Etude cas; Conception; Base
donnee; *Evaluation*; *Questionnaire*; Utilisateur; Connecticut

 27/3,K/19   (Item 15 from file: 144)
DIALOG(R)File 144:Pascal
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 09154084   PASCAL No.: 90-0322465

Building for performance : discovery place
HUGHES J R; MOSKUN C K
SHL Systembhouse Inc, Toronto ON, Canada
Journal: Aslib Proceedings, 1990, 42 (3) 97-109
Language: English

English Descriptors: Integrated system; Public library; Document
  circulation; Information retrieval; Automated *catalog*; Updating; Remote
  access; On line processing; Performance *evaluation*; *Response* time;
  Configuration; Canada

 27/3,K/20   (Item 16 from file: 144)
DIALOG(R)File 144:Pascal
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  09076696 PASCAL No.: 90-0245047
  OCLC's epic system offers a new way to search the OCLC database
  WHITCOMB L
  Public library, reference dep., Pasadena CA 91101, USA
  Journal: Online (Weston), 1990, 14 (1) 45-50
  Language: English

English Descriptors: Automated *catalog*; Database; On line processing;
  Information system; Subject access; Prototype; *Evaluation*; *Query
  language*; User interface; United States

 27/3,K/21   (Item 17 from file: 144)
DIALOG(R)File 144:Pascal
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  09058738   PASCAL No.: 90-0227068
  Matching LCSH and user vocavulary in the library catalog
  CARLYLE A
  Univ. California, graduate school library information sci., Los Angeles
CA, USA
  Journal: Cataloging & classification quarterly, 1989, 10 (1-2) 37-63
  Language: English

French Descriptors: *Catalogue* automatise; Acces information; Vedette
  matiere; Formulation *question*; Terme indexation; Recherche documentaire
  ; *Evaluation*; Etude comparative; Langage documentaire; Indexation
  coordonnee; LCSH

 27/3,K/22   (Item 18 from file: 144)
DIALOG(R)File 144:Pascal
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  09058732   PASCAL No.: 90-0227062
  Implementing NOTIS keyword/Boolean searching: a case study
  OLSEN R J; CHRISTENSEN J O; LARSEN K A; WILLEY K
  Brigham Young univ., library collection development, Provo UT 84602, USA
  Journal: Cataloging & classification quarterly, 1989, 10 (1-2) 125-140
  Language: English

English Descriptors: Software; Automated *catalog*; On line processing;
  Information access; Keyword; *Query* language; *Evaluation*; Search
  strategy; Use; University library; Document retrieval; User study

  08517408   PASCAL No.: 89-0066286
  Response time measurement and performance analysis in public access information retrieval systems
  LYNCH C A
  Univ. California system, div. library automation, Berkeley, USA
  Journal: Information technology and libraries, 1988, 7 (2) 177-183
  Language: English

English Descriptors: *Response* time; *Evaluation*; Automated *catalog*; On
  line processing; User; United States
?

```
ds

Set      Items    Description
S1        7401    CATALOG?/DE
S2           0    AU='ROFRANO J J'
S3      607171    RANK? OR EVALUAT? OR WEIGH?
S4         976    (ASSIGN? OR RANK? OR SCORING)(4N)(IMPORTANC? OR RELEVANC? -
                  OR PREFER?)
S5      643813    ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN-
                  ET OR DATABASE? OR DATABANK? OR DATA()(BASE? ? OR BANK? ?)
S6      117574    QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S7      307441    ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S8      249567    PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S9       21230    CATALOG?
S10      44065    (GREATEST OR HIGHEST OR PREEMINENT OR MOST)(4N)(RANK? OR S-
                  CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S11     309406    BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S-
                  HOPPPER? OR CLIENT?
S12          0    S2 AND S3 AND S6
S13          0    S2 AND S3
S14       6536    (S3 OR S4)(4N)(S6 OR S7)
S15         17    S14 AND S9
S16         83    S14 AND S8 AND S5
S17         62    S14 AND S10
S18          8    S17 AND S8
S19       1354    S9 AND (S3 OR S4)
S20         21    S19 AND S10
S21          7    S1 AND S14
S22          4    S21 AND S11
S23          0    S1 AND S10 AND S6 AND S8 AND S11
S24          2    S1 AND S10 AND S6
?
```

22/3,K/1

5269316   INSPEC Abstract Number: C9607-7250R-001
   Title: **Interactive query expansion in an OPAC: interface and retrieval**
issues
   Author(s): Hancock-Beaulieu, M.
   Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
   Journal: Journal of Document and Text Management   vol.2, no.3   p.
172-84
   Publisher: Taylor Graham Publishing,
   Publication Date: 1994 Country of Publication: UK
   CODEN: JDTMEJ   ISSN: 0969-9325
   SICI: 0969-9325(1994)2:3L.172:IQEO;1-6
   Material Identity Number: B231-96001
   Language: English
   Subfile: C
   Copyright 1996, IEE

   Abstract: Reports on the *evaluation* of interactive *query* expansion in
an online library catalogue using the Okapi prototype text retrieval
software. The system features `best-match` term *weighting* with *ranked*
 output, and *query* expansion based on relevance feedback. The focus is on
an interactive query expansion facility, which allows *users* to select
terms extracted from references they judged relevant, to modify a query.
The design...
   Descriptors: *cataloguing*; ...

...*user* interfaces
   ...Identifiers: *user* interface

22/3,K/2

5159093   INSPEC Abstract Number: C9602-7250R-009
   Title: **An *evaluation* of interactive *query* expansion in an online**
library catalogue with a graphical *user* interface
   Author(s): Hancock-Beaulieu, M.; Fieldhouse, M.; Thien Do
   Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
   Journal: Journal of Documentation   vol.51, no.3   p.225-43
   Publisher: Aslib,
   Publication Date: Sept. 1995 Country of Publication: UK
   CODEN: JDOCAS   ISSN: 0022-0418
   SICI: 0022-0418(199509)51:3L.225:EIQE;1-Q
   Material Identity Number: J150-95004
   Language: English
   Subfile: C
   Copyright 1996, IEE

   Title: **An *evaluation* of interactive *query* expansion in an online**
library catalogue with a graphical *user* interface
   Abstract: An online library catalogue served as a testbed to *evaluate*
   an interactive *query* expansion facility based on relevance feedback for
   the Okapi probabilistic term weighting retrieval system. The facility was
   implemented in a graphical *user* interface (GUI) environment using a
   game-board metaphor for the search process, and allowed searchers...

...Descriptors: *cataloguing*; ...

...graphical *user* interfaces
...Identifiers: graphical *user* interface...

22/3,K/3
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

4455793   INSPEC Abstract Number: C9309-7240-004
  Title: Preliminary study of the development of a controlled vocabulary in French for public and school library subject catalogues
  Author(s): Rolland-Thomas, P.
  Author Affiliation: Ecole de Bibliothecomie et des Sci. de l'Inf., Montreal Univ., Que., Canada
  Journal: Documentation et Bibliotheques   vol.39, no.1   p.11-18
  Publication Date: Jan.-March 1993 Country of Publication: Canada
  CODEN: DCBBBO ISSN: 0315-2340
  Language: French
  Subfile: C

  Abstract: Do the traditional French-language subject access tools meet the needs of *users* in public and school libraries? The negative conclusion to this *question* is supported by an *evaluation* of available subject-heading lists and a critical examination of 100 monographs recently catalogued by...

...recommendations aimed at creating a vocabulary that is better adapted to the needs of the *users*.
  Descriptors: *cataloguing*;

22/3,K/4
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04316819   INSPEC Abstract Number: C9302-7250-006
 Title: An *evaluation* of automatic *query* expansion in an online library catalogue
  Author(s): Hancock-Beaulieu, M.; Walker, S.
  Author Affiliation: Dept. of Inf. Sci., City Univ., London, UK
  Journal: Journal of Documentation   vol.48, no.4   p.406-21
  Publication Date: Dec. 1992 Country of Publication: UK
  CODEN: JDOCAS ISSN: 0022-0418
  Language: English
  Subfile: C

 Title: An *evaluation* of automatic *query* expansion in an online library catalogue
  ...Abstract: show that contrary to previous results. AQE was beneficial in a substantial number of searches. *User* intentions, the effectiveness of the 'best match' search and *user* interaction were identified as the main factors affecting the take-up of the query expansion...
  ...Descriptors: *cataloguing*;
  ...Identifiers: *user* interaction
?

```
        44065  S10
        117574  S6
    S24       2  S1 AND S10 AND S6
? t 24/3,k
```

24/3,K/1

04288999   INSPEC Abstract Number: C9301-7240-012
   Title: In their own words: an examination of catalogue users' subject queries
   Author(s): Cousins, S.A.
   Author Affiliation: Univ. Coll. of Wales, Aberystwyth, UK
   Journal: Journal of Information Science, Principles & Practice   vol.18, no.5   p.329-41
   Publication Date: 1992 Country of Publication: Netherlands
   CODEN: JISCDI ISSN: 0165-5515
   Language: English
   Subfile: C

   ...Abstract: was collected by interview. The libraries and the data collection procedures are briefly described. The *query* set obtained has been divided into several general categories which illustrate the range of types of subject search being performed. Each category of *query* is discussed, with a consideration of the problems which face the user in carrying out each type of search. Possible solutions to some of these problems are considered. The *most* *important* issue is the variation in specificity of the queries, whilst other issues relate to the...
   Descriptors: *cataloguing*;
   ...Identifiers: *query* set
:?

```
how files
File 256:SoftBase:Reviews,Companies&Prods. 82-2003/Nov
        (c)2003 Info.Sources Inc
? ds

Set      Items    Description
S1           0    AU='ROFRANO J J'
S2        4143    RANK? OR EVALUAT? OR WEIGH?
S3         112    (ASSIGN? OR RANK? OR SCORING)(4N)(IMPORTANC? OR RELEVANC? -
              OR PREFER?)
S4       55492    ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN-
              ET OR DATABASE? OR DATABANK? OR DATA()(BASE? ? OR BANK? ?)
S5        4798    QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S6        4964    ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S7       44978    PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S8        2399    CATALOG?
S9         847    (GREATEST OR HIGHEST OR PREEMINENT OR MOST)(4N)(RANK? OR S-
              CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S10      69922    BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S-
              HOPPPER? OR CLIENT?
S11          0    S1 AND S2 AND S5
S12          0    S1 AND S2
S13         67    (S2 OR S3)(4N)(S5 OR S6)
S14          1    S13 AND S8
S15         18    S13 AND S7 AND S4
S16          1    S13 AND S9
S17          0    S16 AND S7
S18         95    S8 AND (S2 OR S3)
S19          2    S18 AND S9
S20         15    S15 NOT PD=20001016:20031209
S21          5    S3(7N)(S5 OR S6)
S22          4    S21 NOT PD=20001016:20031209
S23          2    (S9(7N)(S5 OR S6)) AND S7
?
```

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01016042   DOCUMENT TYPE: Product

PRODUCT NAME: CREDIGRANT 5.0 (016042)

Magnum Communications Ltd (372358)
280 Interstate N Pkwy #520
Atlanta, GA 30339-2222 United States
TELEPHONE: (770) 952-4940

RECORD TYPE: Directory

CONTACT: Sales Department

CREDIGRANT 5.0 is a credit application processing system designed to handle
the opening of new credit accounts, from analyzing applications to
obtaining credit reports. It provides online computer-to-computer access to
all major commercial and consumer credit bureaus in the United States,
Canada and Europe. The product has the applicability across industry
boundaries with current installations in telecommunications, banking,
finance, health services, *catalog* and retail marketplaces. The system
addresses the credit grantor's need for thorough and expedient credit-risk
evaluation, providing instant credit *responses* to applicants. It
provides consistent application evaluation based on an enterprise's credit
policy, while reducing costs by automating many previously manual
evaluation tasks. The software processes applications in either online or
batch entry mode. The applicant is matched against the client's existing
customer base and a client-maintained fraud database. The applications are
evaluated with the client's scorecard or judgmental criteria. If approved,
the credit limit and/or amount of deposit is determined. If credit is
denied, a letter is generated and sent to the customer. Features include
automatically searches for duplicate applications; offers suspect/fraud
detection; maintains a detailed log of all activities; provides
comprehensive management reporting; automatically selects the appropriate
credit bureau; reviews and scores credit reports according to the client's
criteria; automatically sets up new accounts and assigns an account number;
minimizes the paperwork associated with manual methods; quickly and
accurately identifies credit ratings; reduces errors through system-imposed
edit checks to eliminate the rekeying of data; and automatically generates
acceptance/denial letters.

REVISION DATE: 20000830
?

t 20/7/all

20/7/1
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

02610585   DOCUMENT TYPE: Company

DIVISION NAME: Meta IP Group

Check Point Software Technologies Inc (610585)
119 S Main St #200
Seattle, WA 98104 United States

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation
STATUS: Company Sold

Check Point Software Technologies Inc founded as MetaInfo, a Seattle,
Washington-based company whose mission is to 'Make the Net Work' easily,
reliably, inexpensively, securely, and universally by developing innovative
Internet messaging, directory service, and systems management software
for the Microsoft Windows NT platform. The company was founded in February
1995 by Jared Vogt and Ethan Bell. A fully self-funded company, MetaInfo
developed DNS for Windows NT, originally released in June 1995, and
Sendmail with POP3 for Windows NT, first released in February 1996. These
two award-winning *products* have established MetaInfo as a leading
supplier of *Internet* software. The company will deliver four new
products in 1997. MetaInfo exemplifies how the *Internet* is changing
business, conducting the majority of its business *online*. Because of its
early background in Web page authoring, it was naturally oriented toward
conducting business through the *Internet*. It uses its Web site to market
products. By requiring that site visitors answer survey *questions* in
exchange for *evaluation* copies of software, MetaInfo collects information
for its marketing *database*. The company also collects comments to improve
its *products* and service. MetaInfo is now part of Check Point, a major
provider of *Internet* security solutions.

SALES: NA

DATE FOUNDED: 1995
REVISION DATE: 20011030

20/7/2
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01793566   DOCUMENT TYPE: Product

PRODUCT NAME: Alteon Web OS Traffic Control (793566)

Nortel Networks Corp (667765)
8200 Dixie Rd #100
Brampton, ON L6T 5P6 Canada
TELEPHONE: (905) 863-0000

RECORD TYPE: Directory

CONTACT: Sales Department

Nortel Networks' Alteon Web OS Traffic Control handles content switching
for Alteon Web switches, supporting traffic on up to 1,024 servers. The
system references HTTP header, URL, and other information in switching
traffic. Alteon Web OS Traffic Control also supports TCP, UDP, and IP
server load balancing. Employing user proximity, server *weight*, and
response time data, it handles load balancing across distributed servers.
Alteon Web OS Traffic Control also includes persistent connection features.
The system supports virtual hosting, allowing a single public IP address to
represent multiple domains. Requests are redirected automatically to
appropriate servers. The *product* protects servers and applications from
denial of service (DoS) attacks. It also supports differentiated services,
referencing application types or service level agreements (SLAs). Alteon
Web OS Traffic Control improves resource usage, reduces bandwidth
consumption, and shortens response times.

REVISION DATE: 20030222

20/7/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01720241   DOCUMENT TYPE: Product

PRODUCT NAME: OpenSpeech DialogModules (720241)

ScanSoft Inc (088358)
9 Centennial Dr
Peabody, MA 01960 United States
TELEPHONE: (978) 977-2000

RECORD TYPE: Directory

CONTACT: Sales Department

SpeechWorks International's OpenSpeech DialogModules are prepackaged speech
recognition components that comply with the VoiceXML standard. The
intelligent objects encompass grammars, error recovery routines, and call
flow components that support the development of speech-based services.
OpenSpeech DialogModules are written in Java Server Page (JSP) format. They
are optimized to work with SpeechWorks' OpenSpeech Recognizer 1.0.
Integration with that system allows the objects to adapt automatically to
caller language patterns. OpenSpeech DialogModules can capture yes/no
response, telephone number, and list *item* information. Integrated error
handling supports information *evaluation*, *response* re-prompting, and
information confirmation processes.

REVISION DATE: 20030413

20/7/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01701009   DOCUMENT TYPE: Product

PRODUCT NAME: AnswerTree 3.1 (701009)

Karen Lehman EIC 3600 09-Dec-03

SPSS Inc (016233)
233 S Wacker Dr 11th Floor
Chicago, IL 60606 United States
TELEPHONE: (312) 651-3000

RECORD TYPE: Directory

CONTACT: Sales Department

SPSS's AnswerTree (R) 3.1 is an analysis and modeling system that generates
graphical decision trees. Employing the *product*, statisticians and
nontechnical users can profile groups and predict response rates.
AnswerTree 3.1 operates as a standalone system, or it can be launched from
within SPSS. AnswerTree users can identify segments and patterns in data
quickly. It can expand and collapse branches and generate summary
statistics, gain charts, and *evaluation* graphs. *AnswerTree* includes the
CHAID, Exhaustive CHAID, Classification & Regression Tree (C&RT), and QUEST
decision tree algorithms. It also includes wizard-based tree building
features. The program's interface speeds modeling. AnswerTree can handle
large customer *databases*. The system can export trees as BMP or metafiles
and export decision rules to score *databases*. AnswerTree can import SPSS,
Microsoft (R) Excel (R)., and ASCII files.

REVISION DATE: 20030428

20/7/5
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01471275   DOCUMENT TYPE: Product

PRODUCT NAME: *Product* Idea *Evaluator*-*Questionnaires* (471275

Dynacomp Inc (095443)
4560 E Lake Rd
Livonia, NY 14487 United States
TELEPHONE: (585) 346-9788

RECORD TYPE: Directory

CONTACT: Sales Department

Product Idea *Evaluator*-*Questionnaires* is specifically directed at the
individual or company that wishes to use questionnaires to determine the
viability of a particular *product* or service. However, it is also
applicable to general questionnaire creation and analysis. The software
provides three basic labor-saving functions: questionnaire creation;
questionnaire administration and data recording; and statistical analysis
of the results. The program generates and maintains a master questionnaire
file of virtually an unlimited size. Questions are easily added, deleted
and edited. Users can select any question or group of questions for their
particular questionnaire. The questionnaires are based on the five- point
Likert-type scale (for example, multiple choice: A, B, C, D and E). To get
users started, a 170-question *database* is included. The responses are
recorded by the system and can be checked for accuracy. Users can recall
particular *questionnaires* for *evaluation*. The measurement tools
provided are histograms (that show the response levels) and non-parametric
statistics (that give median, mode, dispersion, peakedness, percentiles,
etc.). The histograms and statistics offer effective ways to visualize and
summarize the questionnaire results.

REVISION DATE: 20010504

20/7/6
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01370207   DOCUMENT TYPE: Product

PRODUCT NAME: Raosoft SURVEYWin 4.2 (370207)

Raosoft Inc (526126)
6645 NE Windermere Rd
Seattle, WA 98115-7942 United States
TELEPHONE: (206) 525-4025

RECORD TYPE: Directory

CONTACT: Sales Department

Raosoft SURVEYWin 4.2 provides for information-handling, analysis and
database management for beginners as well as advanced users. It handles
data in the context of a survey form so it is easy to understand. The
system offers uniquely easy object-based form design, validated entry,
one-click statistical analysis, graphical analysis, presentation graphics,
custom reports and mail merge, *electronic* entry, and import and export
from dBASE, 1-2-3, and ASCII files. There is no limit to the number of
variables or questionnaires (cases) other than capacity. The system allows
flexible *question* design including multiple-choice, *weighted* score,
open-ended, date, time, and numeric, with unlimited skip patterns. Samples
and a booklet on survey construction are included. Analysis includes
multiple cross-tabulations, chi square, correlations, single regression and
t-test. Other features include sample size; hypothesis testing;
calculations; basic statistics provided in a template; unique summary
overview for instant analysis of data; flexible query; and bar and pie
graphs, graph editing and slideshow construction. Applications include
measuring customer satisfaction, *product* and service quality assurance,
training evaluations, new *product* features, employee reviews,
compensation reviews, telemarketing, political polling, program evaluation
and community opinion gathering.

REVISION DATE: 20020125

20/7/7
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01078271   DOCUMENT TYPE: Product

PRODUCT NAME: Market360 (078271)

Biz360 Inc (716821)
115 E 5th Ave
San Mateo, CA 94401 United States
TELEPHONE: (650) 373-3310

RECORD TYPE: Directory

CONTACT: Sales Department

Biz360's Market360 is a media information analysis system that provides
enterprise marketing and communications managers with a wide range of trend
monitoring and reporting features. The system allows users to review print
and *online* news, message board, broadcast, industry analysis, and other
content. Marketers can customize media tracking with subscriptions to
Factiva, Bacon's, and other information services. Market360 analyzes news
stories immediately. Users can assess competitors' behavior and define
strategic *responses*. The system can *evaluate* a company's association
with positive or negative issues. Reports can be customized by time period,
publication list, region, *product*, or company. Market360 includes
point-and-click editing tools. The system generates executive summaries. It
provides marketing managers with e-mail alert features. Market360 also
supports the assessment of promotional campaigns.

REVISION DATE: 20030508

20/7/8
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods..
(c)2003 Info.Sources Inc. All rts. reserv.

01016042   DOCUMENT TYPE: Product

PRODUCT NAME: CREDIGRANT 5.0 (016042)

Magnum Communications Ltd (372358)
280 Interstate N Pkwy #520
Atlanta, GA 30339-2222 United States
TELEPHONE: (770) 952-4940

RECORD TYPE: Directory

CONTACT: Sales Department

CREDIGRANT 5.0 is a credit application processing system designed to handle
the opening of new credit accounts, from analyzing applications to
obtaining credit reports. It provides *online* computer-to-computer access
to all major commercial and consumer credit bureaus in the United States,
Canada and Europe. The *product* has the applicability across industry
boundaries with current installations in telecommunications, banking,
finance, health services, catalog and retail marketplaces. The system
addresses the credit grantor's need for thorough and expedient credit-risk
evaluation, providing instant credit *responses* to applicants. It
provides consistent application evaluation based on an enterprise's credit
policy, while reducing costs by automating many previously manual
evaluation tasks. The software processes applications in either *online* or
batch entry mode. The applicant is matched against the client's existing
customer base and a client-maintained fraud *database*. The applications
are evaluated with the client's scorecard or judgmental criteria. If
approved, the credit limit and/or amount of deposit is determined. If
credit is denied, a letter is generated and sent to the customer. Features
include automatically searches for duplicate applications; offers
suspect/fraud detection; maintains a detailed log of all activities;
provides comprehensive management reporting; automatically selects the
appropriate credit bureau; reviews and scores credit reports according to
the client's criteria; automatically sets up new accounts and assigns an
account number; minimizes the paperwork associated with manual methods;
quickly and accurately identifies credit ratings; reduces errors through
system-imposed edit checks to eliminate the rekeying of data; and
automatically generates acceptance/denial letters.

Karen Lehman EIC 3600 09-Dec-03

REVISION DATE: 20000830

 20/7/9
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00119110   DOCUMENT TYPE: Review

PRODUCT NAMES: X-Portal   (772682)

TITLE: Web search relief ahead; here's how results become more relevant
AUTHOR: Tweney, Dylan
SOURCE: InfoWorld,   v21 n38 p50(1) Sep 20, 1999
ISSN: 0199-6649
HOMEPAGE: http://www.infoworld.com

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

KCSL's X-Portal, a Windows application, creates a virtual reference desk
that answers users' questions from the Web. No longer need users suffer
with sluggish, inaccurate, complicated software sold as 'search·
facilitators.' X-Portal developed from Ilia Kaufman's work on development
of spell- and grammar-checking components of Microsoft Word, WordPerfect
and other *products*. Kaufman, president of KCSL, applied natural language
processing abilities to *query* interpretation and results *ranking*.
X-Portal includes 22 reference works, including a dictionary, a thesaurus,
a concise encyclopedia, and an atlas. These references are stored on the
user's hard disk in compressed files. When a query is entered, X-Portal
begins by searching through these resources and shows results immediately.
If the user wants a definition or less than a page of information, it is
returned instantly. The program continues searching relevant Web pages
located by search engines, including HotBot, AltaVista, and Yahoo!.
X-Portal analyzes relevance and the editorial quality of pages, using
internal reference works as a yardstick. Search results are updated, with
the most relevant Web pages inserted as discovered at the top of this list.
Surfers can depend on receiving a highly filtered list of search results,
and will find X-Portal's research abilities equally effective for both
general knowledge and technical information.

REVISION DATE: 20020330

 20/7/10
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00107554   DOCUMENT TYPE: Review

PRODUCT NAMES: Northern Light   (679178)

TITLE: Northern Light Bridges Two Worlds
AUTHOR: O'Leary, Mick
SOURCE: Information Today,   v15 n4 p15(3) Apr 1998
ISSN: 8755-6286
HOMEPAGE: http://www.infotoday.com

RECORD TYPE: Review

REVIEW TYPE: Review
GRADE: A

Northern Light (NL), a search service that allows concurrent searching of
the World Wide Web and of a large collection of proprietary content from
leading *database* providers, has some similarities to the Hotbot and
AltaVista search engines. NL's search engine has searching and indexing
functions generally found only in proprietary command systems. An
easy-to-use interface has an uncluttered, logical design. NL is a
technically superior *product*, with a complete and effective Web search
engine and a data collection of adequate depth and authority. Enhanced
search features imitate skills-based command search methods. However, NL's
most revolutionary aspect could be its business model. NL is a for-fee
service, and depends upon transaction charges for proprietary content. No
ads intrude, and much of the NL package, including Web searching and
citation-level retrieval of proprietary data, is free of charge. NL's Web
crawler indexes every word of every page, rather than using selective
indexing methods used by some search engines. The vendor claims a total of
65 million Web pages indexed, which puts it on a level with Hotbot and
AltaVista. Also like Hotbot and AltaVista, NL is a *relevance* engine that
ranks search results by *relevance* to the search *query*.

REVISION DATE: 20030625

20/7/11
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00105477   DOCUMENT TYPE: Review

PRODUCT NAMES: Sensus Q&A 1.1   (646041)

TITLE: Sensus Q & A (Copyright 1996)
AUTHOR: Vasu, Michael S
SOURCE: Social Science Computer Review,   v15 n3   p309(2) Fall 1997
ISSN: 0894-4393

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

Sawtooth Technologies' Sensus Q&A 1.1, a Windows program that allows users
to write and administer questionnaires, supports those who need
questionnaires for trade shows, university computer labs, and any other
environment in which a survey is used in a particular environment. PCs used
for interviewing need hard disk space sufficient to provide a study disk of
10Kbytes, and respondent data requires 1MB. Sensus is also useful for
disk-by-mail interviews. The vendor is well-known and respected for its
many excellent programs designed for market researchers and academic survey
researchers. Users can view the questions' appearance in the survey as they
are built, including video clips, images, and sounds. Each question has a
template, which makes questionnaires' deployment timely and easy. The user
can also create a library of customized templates. A helpful grid is
provided for including a skip logic, which updates automatically as users
add or delete questions. Questionnaires can have 200 questions, which can
be single or multiple *response*; *rank* order; numerics; and open ended
responses; response lists can have as many as 100 *items*. Users can make
field disks for interviewing, and *online* help and lucid, compact, clear
installation instructions are provided. A new release under development
will add more analytical and logic functions.

REVISION DATE: 19980430

20/7/12
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00103989   DOCUMENT TYPE: Review

PRODUCT NAMES: Search 97   (651915); Fulcrum Knowledge Network 2.0
(656917); Excalibur Visual RetrievalWare 6.0   (669539); Dataware NetAnswer
2.0 (601802); BASIS   (628638)

TITLE: Searching for true knowledge
AUTHOR: Nerney, Chris
SOURCE: Network World,   v14 n24 p42(1) Jun 16, 1997
ISSN: 0887-7661
HOMEPAGE: http://www.nwfusion.com

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Verity's Search 97, Fulcrum Technologies' Fulcrum Knowledge Network,
Excalibur Technologies' Visual RetrievalWare, Dataware Technologies'
NetAnswer 2.0, and Information Dimensions' BASIS Automated Search
Information System are intranet search engines compared. Search 97 provides
agent technology that proactively searches, filters, categorizes, and ·
electronically ships information to users. It also offers gateways that
permit cross-*database* searching and an intranet spider for indexing data.
Knowledge Network provides the Knowledge Map, a folder hierarchy that
displays information sources available to users via the corporate intranet.
It is made up of software that resides on a World Wide Web server and is
accessible through standard Web browsers. Visual RetrievalWare was
developed for users who look for data in multimedia environments; it can
index and retrieve text, photos, video, audio, and animation using Boolean
logic, along with statistical, semantic, and pattern recognition.
RetrievalWare 6.0 is for text searching. NetAnswer provides knowledge
management technology that provides its own *database*, and when data is
found, it is stored in the *database*. NetAnswer 2.0 is a *query* and
retrieval system with *relevance* *ranking* and natural language
processing. BASIS is a text-retrieval *product* available in UNIX and
Windows NT versions for intranets.

REVISION DATE: 20011130

20/7/13
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00100829   DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Novell Inc   (850438)

TITLE: A Revolution Rolls over Novell
AUTHOR: Steinke, Steve
SOURCE: LAN Magazine,   v12 n3 p50(5) Mar 1997
ISSN: 1069-5621

RECORD TYPE: Review
REVIEW TYPE: Company

Novell, although late to provide *Internet* tools, still has the largest
installed base of directory service clients and is also an important
developer of messaging and groupware solutions. Novell is also the primary
provider of file and print servers. However, Novell's investment profile
has suffered extensively from the perception that it has not adapted well
to competition from *products* based on Sun Microsystems' Java,
object-oriented tools, and ActiveX components. Novell gets more criticism
than such companies as Cisco Systems, 3Com, Compaq, or Dell, because only
software companies are *evaluated* on their *response* to the demands of
Internet users. Few of the popular new *Internet* applications are
introduced on Novell's platform, although NetWare and other Novell
products are sufficiently World Wide Web- and *Internet*-enabled.
IntranetWare, Novell's latest network operating system (NOS) release,
competes in price, but it also provides genuine functional innovation and
could become the basis of a short-term solution to Novell's problems. The
Novell Web Server bundled with IntranetWare supports remote and local
Common Gateway Interface (CGI) for creating dynamic Web pages by running a
script that looks up a *database* record. In addition, Novell is committed
to developing platforms that emphasize Java application execution.

REVISION DATE: 20020703

20/7/14
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00096736   DOCUMENT TYPE: Review

PRODUCT NAMES: LEVEL5 Quest 2 Windows   (600911)

TITLE: Catching Data in Your Web
AUTHOR: Freund, Jim
SOURCE: Computer Shopper,   v16 n11 p468(1) Nov 1996
ISSN: 0886-0556
HOMEPAGE: http://www.computershopper.com

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

Information Builder subsidiary Level Five Research's LEVEL5 Quest 2, an
authoring package that creates *databases* for use on the World Wide Web,
imports *databases* and automatically adds interesting, useful front ends
for Web or intranet use. Comparatively easy to use authoring tools are also
provided. Relational *databases* created use fuzzy logic so that Web site
visitors can *query* and receive *ranked*, graded results. *Databases* are
shown in a grid format with a Target metaphor that allows users to enter
search criteria or choose options from a drop-down menu. *Items* entered in
Target are ranked according to the relative importance of each (cost ranked
over warranty, for example). When the user types in MIN or MAX, the lowest
or highest values respectively are shown for that field. Users can do
Boolean searching over multiple fields without using obscure command-line
entries; *databases* show Grade Icons that represent score values, both as
an overall value and for specific fields. Search results are shown in a
well-designed table in Hypertext Markup Language (HTML) format that any
browser can read. LEVEL5 Quest 2 is priced at the high end, but is a good
value for those who publish *databases* on an intranet or need to provide

Internet-based search tools.

REVISION DATE: 20000430

20/7/15
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00082315   DOCUMENT TYPE: Review

PRODUCT NAMES: Call Centers   (835013)

TITLE: Taking Care of Your Business
AUTHOR: Staino, Patricia A
SOURCE: Call Center Magazine,   v8 n8   p116(10) Aug 1995
ISSN: 1064-5543
HOMEPAGE: http://www.callcentermagazine.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Successful implementation of telemanagement software (call center software)
requires decision making before and during installation. For example, the
user has to ask *questions*, *evaluate* the workplace, and be able to keep
the system *online*. Telemanagement *products* track and control
telecommunications supporting call accounting; facilities management; a
relational *database* management system (RDBMS) (which should be compatible
with the existing one); networks; reporting tools; and PBX management
tools. Implementors may want to choose module-based, integrated *products*,
instead of best of breed or other standalone programs; some vendors also
provide service bureaus. The RDBMS is a single point of entry that
replicates a change on one module to all others. Users should understand
the purpose of each module, and choose highly graphical applications, since
graphics equates with ease of use for telemanagement applications.

REVISION DATE: 20011030
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t 22/7/all

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00107554   DOCUMENT TYPE: Review

PRODUCT NAMES: Northern Light   (679178)

TITLE: Northern Light Bridges Two Worlds
AUTHOR: O'Leary, Mick
SOURCE: Information Today,   v15 n4 p15(3) Apr 1998
ISSN: 8755-6286
HOMEPAGE: http://www.infotoday.com

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

Northern Light (NL), a search service that allows concurrent searching of
the World Wide Web and of a large collection of proprietary content from
leading database providers, has some similarities to the Hotbot and
AltaVista search engines. NL's search engine has searching and indexing
functions generally found only in proprietary command systems. An
easy-to-use interface has an uncluttered, logical design. NL is a
technically superior product, with a complete and effective Web search
engine and a data collection of adequate depth and authority. Enhanced
search features imitate skills-based command search methods. However, NL's
most revolutionary aspect could be its business model. NL is a for-fee
service, and depends upon transaction charges for proprietary content. No
ads intrude, and much of the NL package, including Web searching and
citation-level retrieval of proprietary data, is free of charge. NL's Web
crawler indexes every word of every page, rather than using selective
indexing methods used by some search engines. The vendor claims a total of
65 million Web pages indexed, which puts it on a level with Hotbot and
AltaVista. Also like Hotbot and AltaVista, NL is a *relevance* engine that
ranks search results by *relevance* to the search *query*.

REVISION DATE: 20030625

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00103989   DOCUMENT TYPE: Review

**PRODUCT NAMES: Search 97   (651915); Fulcrum Knowledge Network 2.0
(656917); Excalibur Visual RetrievalWare 6.0   (669539); Dataware NetAnswer
2.0   (601802); BASIS   (628638)**

TITLE: Searching for true knowledge
AUTHOR: Nerney, Chris
SOURCE: Network World,   v14 n24 p42(1) Jun 16, 1997
ISSN: 0887-7661
HOMEPAGE: http://www.nwfusion.com

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Verity's Search 97, Fulcrum Technologies' Fulcrum Knowledge Network, Excalibur Technologies' Visual RetrievalWare, Dataware Technologies' NetAnswer 2.0, and Information Dimensions' BASIS Automated Search Information System are intranet search engines compared. Search 97 provides agent technology that proactively searches, filters, categorizes, and electronically ships information to users. It also offers gateways that permit cross-database searching and an intranet spider for indexing data. Knowledge Network provides the Knowledge Map, a folder hierarchy that displays information sources available to users via the corporate intranet. It is made up of software that resides on a World Wide Web server and is accessible through standard Web browsers. Visual RetrievalWare was developed for users who look for data in multimedia environments; it can index and retrieve text, photos, video, audio, and animation using Boolean logic, along with statistical, semantic, and pattern recognition. RetrievalWare 6.0 is for text searching. NetAnswer provides knowledge management technology that provides its own database, and when data is found, it is stored in the database. NetAnswer 2.0 is a *query* and retrieval system with *relevance* *ranking* and natural language processing. BASIS is a text-retrieval product available in UNIX and Windows NT versions for intranets.

REVISION DATE: 20011130

22/7/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00099423   DOCUMENT TYPE: Review

**PRODUCT NAMES: DR-Link   (529044); Dialog Information Services   (463981);
TARGET (483664)**

TITLE: Testing Natural Language: Comparing DIALOG, TARGET, and DR-LINK
AUTHOR: Feldman, Susan
SOURCE: Online Magazine,   v20 n6   p71(8) Nov/Dec 1996
ISSN: 0146-5422
HOMEPAGE: http://www.onlineinc.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Manning & Napier Information Systems' DR-Link and Knight-Ridder Information Services' DIALOG Information Services and TARGET are information retrieval systems compared. Intelligent text processing systems, including DR-Link, provide the benefits of relevance ranking, but add a layer of language understanding to the searching activity. DR-Link is adept at finding vague concepts, and can expand acronyms accurately; it also interprets geographic areas as both whole and parts that make up the whole. It retrieves related articles that would not be located in a Boolean search because they include the ideas, not the actual words, that were specified in search criteria. Relevance ranking functions and intelligent text processing search engines, or systems based on natural language processing (NLP), are now available. TARGET is a basic relevance ranking system; DIALOG is a standard Boolean system. TARGET was developed by DIALOG to provide an alternative search method and to augment DIALOG's Boolean command-based system. DR-Link is an intelligent text retrieval system based on linguistic principles that performed far better than the others. It provides an English language *query* interface, *relevance* *ranking*, concept matching, synonym

expansion, acronym expansion, disambiguation of terms, proper noun
recognition, and identification of noun phrases. Among topics covered are
NLP versus Boolean, changing perspectives, and implications.

REVISION DATE: 20011130

22/7/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00088451   DOCUMENT TYPE: Review

PRODUCT NAMES: Internet   (833029)

TITLE: In the Twinkling of an Eye
AUTHOR: Quint, Barbara
SOURCE: Searcher: Magazine/Database Prof,   v4 n2   p4(1) Feb 1996
ISSN: 1070-4795
HOMEPAGE: http://www.infotoday.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

The World Wide Web is truly a revolutionary technology that has changed the
worklives of millions of people. Search engines are able to search the
entire Web and list dozens of sites, *ranked* by *relevance*, in *response*
to a specific *query*. Information professionals now must arm themselves
with a whole new battery of weapons, including Internet and Web skills,
technical knowledge, and more. The new rule of the age of information is
that information services must move data to the user, instead of requiring
the user to move to the data.

REVISION DATE: 20001230
?

3/7/1
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

00132957   DOCUMENT TYPE: Review

PRODUCT NAMES: WebQoS   (065528); Internet Usage Manager   (065536)

TITLE: Making the e-commerce customer happy: IT obsesses on B2B
customer...
AUTHOR: Pfanner, Edgar
SOURCE: Serverworld,   v15 n6   p14(2) Jun 2001
ISSN: 1091-4986
HOMEPAGE: http://www.serverworldmagazine.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

IT administrators are using *products* like Hewlett-Packard's WebQoS and
Internet Usage Manager (IUM) to manage increasingly complex infrastructure
demands, meeting unpredictable traffic loads and serving a wide range of
end-users. Most companies are realizing that customer service is their
most *important* focus, with end-users wanting quick *responses* to
queries. Hewlett-Packard's WebQoS application can help with this problem by
prioritizing user requests. Additionally, Hewlett-Packard's Internet Usage
Manager (IUM) provides load balancing and billing features. IUM also can
help in forecasting future system requirements. Network managers want
reliable networks. Administrators can improve network efficiency by
establishing service level agreements (SLAs) with technology providers.
Also on the management side, administrators must look toward deploying open
technologies that improve data access, network reliability, and system
performance. In fact, the High Dependability Computing Consortium focuses
on improving system reliability. IT administrators also must focus on
security issues and on selling infrastructure improvements to financial
officers.

REVISION DATE: 20030527

23/7/2
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

00103836   DOCUMENT TYPE: Review

PRODUCT NAMES: ORDBs   (838349)

TITLE: Bringing Object/Relational Down to Earth
AUTHOR: Kim, Won
SOURCE: Database Programming & Design,   v10 n7   p26(8) Jul 1997
ISSN: 0895-4518
HOMEPAGE: http://www.dbpd.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

The object-relational database (ORDB) market is growing, but is in some
confusion as a proliferation of *products* are brought to market. A lot of
attention has been given to data type extensibility in ORDBs, and the

Karen Lehman EIC 3600 09-Dec-03

measure of a *product*'s support for object/relational modeling and
management confuses the issue. A baseline set of requirements may alleviate
some of the confusion. A metric for object/relational completeness may be a
useful guideline for determining whether any given *product* is really an
ORDB. The metric is made up of seven categories, each with capabilities
prioritized from *most* to least *important*. Categories include data
model, *query* language, mission-critical database services,
object-oriented computational model, performance and scalability, database
tools, and the system's ability to harness its power. The data model should
be defined by the Object Management Group's Core Object Model, which
defines the object-oriented modeling concepts of object-oriented
programming languages. The data model of an ORDB has to include the notion
of a class having attributes, methods, and integrity constraints. In
addition, an ORDB should support an ObjectSQL, which is a database language
that extends relational SQL, and the corresponding APIs. The SQL extensions
are necessary for updating and reading objects that are created by the
system's object modeling capabilities.

REVISION DATE: 20020228
?

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  show files
File 610:Business Wire 1999-2003/Dec 09
         (c) 2003 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2003/Dec 09
         (c) 2003 Financial Times Ltd
File 624:McGraw-Hill Publications 1985-2003/Dec 08
         (c) 2003 McGraw-Hill Co. Inc
File 634:San Jose Mercury  Jun 1985-2003/Dec 08
         (c) 2003 San Jose Mercury News
File  20:Dialog Global Reporter 1997-2003/Dec 09
         (c) 2003 The Dialog Corp.
? ds

Set     Items     Description
S1    2267012     RANK? OR EVALUAT? OR WEIGH?
S2       5722     (ASSIGN? OR RANK? OR SCORING)(4N)(IMPORTANC? OR RELEVANC? -
                  OR PREFER?)
S3    4645479     ELECTRONIC? OR COMPUTRI? OR ONLINE OR "ON"()LINE OR INTERN-
                  ET OR DATABASE? OR DATABANK? OR DATA()(BASE? ? OR BANK? ?)
S4    2238100     QUERY OR QUESTION? OR INQUIR? OR? SURVEY
S5    2141771     ANSWER? OR RESPONSE? OR REPLY OR REPLIES
S6    6244174     PRODUCT OR PRODUCTS OR ITEM OR ITEMS OR MERCHANDI?
S7     340925     CATALOG?
S8     465341     (GREATEST OR HIGHEST OR PREEMINENT OR MOST)(4N)(RANK? OR S-
                  CORE? OR POINTS OR IMPORTANT OR IMPORTANCE)
S9    5178300     BUYER? OR PURCHASER? OR CUSTOMER? OR PATRON? OR USER? OR S-
                  HOPPPER? OR CLIENT?
S10         2     (S2(7N)(S4 OR S5))(2S)S8(2S)S9
S11         8     S8(7N)S4(2S)S7(2S)S9
S12         3     S11 NOT PD=20001016:20031209
S13         2 .   S8(7N)S5(7N)(QUESTION? OR SURVEY?)(7N)S7
S14        17     S1(3N)(QUESTION? OR SURVEY?)(5N)S3(2S)S7
S15        13     RD (unique items)
S16         7     S15 NOT PD=20001016:20031209
?
```

10/3,K/1   **(Item 1 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05912066   (USE FORMAT 7 OR 9 FOR FULLTEXT)
NETSCAPE: Netscape launches next generation Internet search service
M2 PRESSWIRE
June 25, 1999
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 511

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   found   that what consumers want most in a directory search service
are   relevant   results.   In   *response*,   Netscape   developed   a   relevancy
ranking   technology that lists the *most* likely selections at the top of
a results page. Unlike competing directory services that provide...   .

10/3,K/2   **(Item 2 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05883941   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Netscape Launches Next Generation Internet Search Service
PR NEWSWIRE
June 24, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1058

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   found   that what consumers want most in a directory search service
are   relevant   results.   In   *response*,   Netscape   developed   a   relevancy
ranking   technology that lists the *most* likely selections at the top of
a results page. Unlike competing directory services that provide...
?

12/3,K/1   (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00121130 19991015288B0298 (USE FORMAT 7 FOR FULLTEXT)
**Titanic Fever Continues as Original Letter Is Auctioned Via Amazon.com
LiveBid Auctions**
Business Wire
Friday, October 15, 1999 19:13 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 884

...deadline for
Internet registration is Tuesday, October 19 at 5 p.m. PST. A complete
catalogue of auction items is available on the site.

"The RMS Titanic made an indelible impression...

...are honored to again make history by bringing these rare and treasured
items to our *customers* via the Internet."

"Of this particular letterhead, there are only five other examples
known to...
...well-known as Father Byles," said Joseph Maddalena,
president/owner of Profiles in History. "Without *question*, this letter
is the single *most* *important* Titanic item ever offered for sale."

      About Amazon.com, Inc.

  Amazon.com, Inc. (Nasdaq:AMZN...

...video, DVD, and computer-game titles. Amazon.com seeks
to be the world's most *customer*-centric company, where people can find
and discover anything they may want to buy online. As part of its
efforts to provide the best shopping experience for *customers*,
Amazon.com provides secure credit-card payment, personalized
recommendations, streamlined ordering through 1-Click technology...

  12/3,K/2   (Item 1 from file: 476)
DIALOG(R)File 476:Financial Times Fulltext
(c) 2003 Financial Times Ltd. All rts. reserv.

0010074532 A19991115195-61-FT
**COMMENT & ANALYSIS: Dreaming of a web Christmas: E-commerce companies are
   spending fortunes to prepare for the annual rush of customers. For many,
   the festive season is make-or-break time, writes Andrew
   Edgecliffe-Johnson:**
ANDREW EDGECLIFFE-JOHNSON
Financial Times, London Ed1 ED, P 26
Monday, November 15, 1999
DOCUMENT TYPE: Features; NEWSPAPER LANGUAGE: ENGLISH   RECORD TYPE:
FULLTEXT   SECTION HEADING: COMMENT & ANALYSIS
Word Count: 1,409

...expressed by Richard Last, an e-commerce executive with J.C. Penney
department stores, that *customer* service will be all-important:
"Ultimately, this season's winners will be the ones that garner the most
customer loyalty."

                  Karen Lehman EIC 3600 09-Dec-03

Land's End's *catalogue* business startled investors with a profit warning
last week, but it illustrates some of the...

...By January, investors will know which of the competitors in this arena
have won the *most* *customers*. Just as *important* will be the *question*
of whose sites crashed the week before Christmas and whose delivery
operations failed to get gifts out on time. Those who fail their new
customers in the next six weeks may never see them again.

Mr Moog predicts: "In the...

12/3,K/3   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

07770397   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Titanic Fever Continues as Original Letter Is Auctioned Via Amazon.com
   LiveBid Auctions**
BUSINESS WIRE
October 15, 1999
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 911

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   well-known as Father Byles," said Joseph Maddalena, president/owner
of Profiles in History. "Without *question*, this letter is the single
most *important* Titanic item ever offered for sale."
      About Amazon.com, Inc.
      Amazon.com, Inc. (Nasdaq:AMZN...

...video, DVD, and computer-game titles. Amazon.com seeks to be the world's
most *customer* -centric company, where people can find and discover
anything they may want to buy online. As part of its efforts to provide the
best shopping experience for *customers* , Amazon.com provides secure
credit-card payment, personalized recommendations, streamlined ordering
through 1-Click technology...
?

13/3,K/1   (Item 1 from file: 810)

0741692   BW0007

**PHOTODISC INC: TrendWatch cites PhotoDisc as the No. 1 stock photography
    provider across all categories of creative professionals for next three
    years**

September 04, 1997

Byline: Business Editors

        ...stock photography -- whether
traditional or royalty-free -- over the next three years.
    The creative segments *surveyed* include advertising agencies,
graphic designers, corporate design departments, book and magazine
publishers, and *catalog* publishers.
    In *response* to the *question*, "Which of the following companies do
you consider as the *most* *important* to the success of your company for
the next three years?" companies of nearly all...

13/3,K/2   (Item 1 from file: 20)

17528266 (USE FORMAT 7 OR 9 FOR FULLTEXT)
India: Service portal for SMEs
Our Special Correspondent
HINDU
July 02, 2001
JOURNAL CODE: FHIN   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 431

        ... offers unlimited access to participants for a minimum subscription
fee, giving them details of the *most* *important* trade leads, commodity
pricing, events calendar, industry news, *answers* to *questions*, policy
watch and library service (TFSC library *catalogue*).
?

16/3,K/1   (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00356995 20000906250B2556 (USE FORMAT 7 FOR FULLTEXT)
FEATURE/Online Shopping Soars in the United States; Convenience, Cost Savings and Selection Drive Online Spending
Business Wire
Wednesday, September 6, 2000 07:12 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 581

Online shoppers generally prefer the Internet over traditional paper **catalog**
purchases made via telephone or mail. Fifty-three percent of those who have made a...

...in the purchasing of products and services in the United
States. The U.S. is **ranked** first among **online** shoppers in the 27 countries
surveyed across Europe, Asia-Pacific and North America.

According to the International study, 27 percent of...

16/3,K/2   (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00348026 20000822235B3271 (USE FORMAT 7 FOR FULLTEXT)
Euroseek Diversifies Its Portals and Increases Traffic
Business Wire
Tuesday, August 22, 2000 04:07 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 275

Euroseek has now signed new collaboration agreements with:

   -- Global Market Insite (**on**-**line** market **surveys**)

   -- Technology **Evaluation** (articles and news in the IT field)

   -- Europages (Europe's leading directory of companies)

   -- EuroBusiness Link (**catalogue** of companies for Sweden)

   -- Bestwin (meeting place for competitions on the Internet)

   -- Jobline (recruitment site...

16/3,K/3   (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00347253 20000821234B2499 (USE FORMAT 7 FOR FULLTEXT)
Winstar's Office.com Repeats as No. 1-Ranked Online Business Center by Cahners In-Stat Group; "Office.com is the Industry Visionary and

Karen Lehman EIC 3600 09-Dec-03

Trend-Setter for This Market," Says In-Stat
Business Wire
Monday, August 21, 2000 08:25 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 571

...ultimately achieve our vision of becoming the place businesspeople come to
work when they work **online**."

Cahners In-Stat Group **surveyed** and **evaluated** **Online** Business Centers based on
the breadth and depth of their current online offerings and expectations...

...report or for more information about Cahners In-Stat services,
visit http://www.instat.com/**catalog**/cat-oc.htm.
    About Office.com

Office.com(R), A Service From Winstar (www.office...

 16/3,K/4   (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
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00203276 20000228059B9040   (USE FORMAT 7 FOR FULLTEXT)
DSL Poised to Overthrow Cable in Global Broadband Battle
Business Wire
Monday, February 28, 2000 08:21 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 422

...s research incorporates surveys of businesses to garner
IT manager buying and implementation practices, and **surveys** of consumers
evaluating provider preference, **internet** adoption trends and price
sensitivity. Direct interviews with cable and DSL hardware vendors and service...

...Matt Woods at 617/630-2139; mwoods@cahners.com or visit
http://www.instat.com/**catalog**/cat-tx.htm#tx0002sp to purchase online. The
report price is $2,995 USD.

Cahners...

 16/3,K/5   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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12447085 (USE FORMAT 7 OR 9 FOR FULLTEXT)
National Discount Brokers Group Introduces New Corporate Website
PR NEWSWIRE
August 17, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 552

  (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   and NDB Capital Markets Corporation, formerly Sherwood Securities
Corp. National Discount Brokers, which was recently **ranked** #1 in the
Barron's Best of **Online** Brokers **survey**, on May 31, 2000 had 245,600
customer accounts, with assets of $9.9 billion...

 16/3,K/6   (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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05666052 (USE FORMAT 7 OR 9 FOR FULLTEXT)
PR Newswire Southwest Summary, Tuesday, June 8, to 12:00 EDT
PR NEWSWIRE
June 08, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 625

       ...and Enter Strategic HSTU004 06/08/1999 05:59 r f bc-TX-Top-Gomez-
Survey (DALLAS) Mydiscountbroker.com   **Ranks**   Among   Top   15
Internet   Brokers   in   Gomez   HSTU013   06/08/1999   06:00   r   f
bc-BigHub.com-Morg...

 16/3,K/7   (Item 3 from file: 20)
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04605047 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Network Associates Adopts Emercis Catalog Server for Online Direct Selling
    and E-Services**
BUSINESS WIRE
March 11, 1999
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 459

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   a dynamic end-user experience. We are very pleased with the
end-result."
       According to **Internet** World's September 14th **survey** of the top
50 **Internet** companies, Network Associates **ranks** second in sales
among Internet companies. With a monthly reach of nearly 14 million users
...

... site with McAfee VirusScan, mcafee.com is a leader among highly
trafficked Web sites.
       Emercis **Catalog** Server is an enterprise-proven server application
that delivers elegant structure and powerful management tools for the data,
logic, and presentation of online consumer and business-to-business product
catalogs . Flexibility and versatility are achieved by utilizing
development standards such as ODBC, COM, Active Server...

... and new online service models. The relationship has provided Emercis
with an opportunity to demonstrate **Catalog** Server's benefits in a broad
commerce-platform role."
       Based in Seattle, Emercis Corporation builds...
? show files
File 610:Business Wire 1999-2003/Dec 09
        (c) 2003 Business Wire.
File 810:Business Wire 1986-1999/Feb 28

                    Karen Lehman EIC 3600 09-Dec-03